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LATEST NEWS

Help Available for Residents Concerned About Heating Bills

Does your township have residents concerned about their ability to pay to heat their home this winter, or how they will afford their utility bills in a time of high inflation? Please let concerned residents know that help is available through the Low-Income Home Energy Assistance Program (LIHEAP), which is now open for the winter heating season. LIHEAP helps ensure children, older Pennsylvanians, people with disabilities, and low-income families keep their homes heated through the winter while making ends meet.

The Pennsylvania Public Utility Commission encourages residents and business owners concerned about utility bills to first call the utility directly to ask about available assistance. Many utilities operate customer assistance programs, in addition to LIHEAP assistance. Utilities can help enroll consumers in assistance programs, guide them to other available resources, and discuss new payment plan options to address overdue balances to help residents and business owners move forward.

Pennsylvanians can apply for LIHEAP and other public assistance programs online at www.compass.state.pa.us or by phone toll-free at 1-866-550-4355. On-site County Assistance Office (CAO) services are available if clients cannot access online services or need help that cannot be accessed through the COMPASS website, the myCOMPASS PA mobile app, or by calling the Customer Service Centers at 1-877-395-8930.